

↗ DOMETIC TENTS HAYMAN



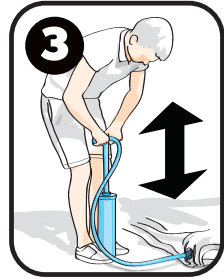
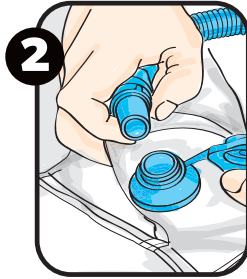
SUITABLE FOR:

HAYMAN AIR

3 & 4

Hayman AIR 3 & 4

User Guide.....3



Welcome

Thank you for purchasing your Dometic AirFrame tent. Please read these instructions carefully before attempting to set up your tent and retain for future reference. We recommend that your tent is insured against accidental and storm damage as this is not covered by the warranty.



IMPORTANT - PLEASE READ:

Under certain conditions all tents will suffer from internal condensation. Depending upon the atmospheric conditions, the weather and the amount of moisture in the ground, the condensation could be quite severe and is commonly mistaken for leaking, especially as it can run down the inside of the roof and drips off ties tapes and other internal fittings.

The tent material has a water repellent PU coating over its entire surface and the main seams of your tent have been factory taped to help prevent leakage. Seam sealant can also be applied to areas where the taping is damaged or has peeled away through wear and tear. It can also be applied to areas where a leak may have developed. Dometic seam sealant is available for purchase through your local retailer or dometic.com

The products are meant to be used in weather conditions not exceeding the Beaufort scale 7, and in such conditions above this measurement the product should be packed away rather than left standing. In conditions where rainfall is expected to exceed 30 mm in 24 hour period there may be a potential for leakage to occur. The product is not meant for commercial use and should not be left in the open for extended periods. We recommend a trial run before using your tent for the first time. This will allow you to familiarise yourself with the tent, its set up and any limitations the tent may have for your particular use.



Before using for the first time please check the contents of your tent

- Tent
- Inner tent
- Hand Pump
- Peg Bag
- Carry Bag
- Pole for front peak Awning

The inner tent may already be attached to the tent and can be left attached for take down and setup.

If you are missing any parts please contact your supplying dealer.

Weathering your Awning or Tent before your first use:

Your tent or awning is manufactured with a material that requires preparation before use to maximise its weatherproofing. The seams of the tent or awning have been sewn using a special polycotton sewing thread.

Before your first use, fully set up the tent or awning outside when rain is expected or where you can hose the outside of the awning or tent to become thoroughly wet. This process is known as weathering. The weathering process tightens the fabric, and allows the cotton in the sewing thread to swell and fill the holes made by the sewing needle during the manufacturing process.

Allow the tent or awning to dry thoroughly before packing away. By following this process before your initial use, will ensure that your tent or awning weatherproofing will improve with subsequent soakings.

Depending on your expectations, and with general wear and tear of your awning or tent, it may be necessary to treat your tent or awning seams that continue to drip with seam sealant. Dometic Seam Sealant is available for purchase through Dometic.com or your Local Retailer.

Siting

Choose a site that is flat and, if possible, protected from the wind. Try to clear the site of sharp stones to avoid damaging the groundsheet. A footprint groundsheet is available as an optional extra - please see your dealer for more information. Try to set up your tent with the doors facing away from the wind. Avoid pitching under trees as falling branches, sap, etc could damage your tent.

Set-Up

To protect your tent from dirt and damage it may be beneficial to lay a footprint (available as an optional extra) or groundsheet down before unpacking.

Unpack the tent and separate and identify the different parts.

Assemble the aluminium canopy pole, this is shock-corded and just needs slotting together.

Ensure that each pole is fully inserted into the adjoining pole.

Unroll and lay the tent out in the required position. Peg each corner of the tent (see Diagram 1A), highlighted by the blue QuickPitch pegging points. Ensure that you tension the tent between the pegs and making sure that the tent keeps its rectangular shape. You may need to re-peg later.

IMPORTANT:

It is important that whilst unscrewing/replacing the inflation/deflation valve that the valve does not spin in the AirPole. You can prevent this from happening by holding the valve in place where it meets the AirPole. If the valve spins it will twist the inflation tube in the pole and may lead to premature failure. If you suspect this has happened do not inflate your tent before untwisting the tube. Unscrew the valve from the AirPole and check that the inflation tube is not twisted. Before replacing the valve ensure that the black sealing washer is in place.

WARNING:

NEVER OPEN THE ZIP ON THE INNER TUBES WHILST THE POLES ARE INFLATED. THIS WILL RESULT IN THE POLE BURSTING.

Undo the front door to allow air into the tent.

Starting from one end of the tent, unscrew the top cap, of the inflation valve, and attach the pump nozzle (2). Pump up each AirPole (3). The pump has a pressure gauge and each AirPole should be inflated to 7-8 PSI (0.48-0.55 BAR). As each AirPole is inflated the tent will lift. It is normally necessary to go inside the tent and to push the poles upwards so that the AirPoles can assume their correct shape.

Once all the AirPoles have sprung outwards, assuming their correct shape, detach the pump from the tent and tighten the outer valve cap on each inflation point. It is important that these are tight to prevent the seepage of air.

We recommend using the guy rope to keep the tent upright in place whilst pegging.

Close all doors and entrances and check the positioning of the corner pegs again. If necessary re-peg to ensure that the groundsheet is taut inside the tent.

Peg all the intermediate pegging points (see Diagram 1B) ensuring that each side is straight.

Slide the aluminium canopy pole into the sleeve on the front of the tent (4). Fit each end into the 'cup' located on the airpoles.

Guy Lines

Your tent comes with pre-attached guy lines. It is necessary to use the guidelines at all times to ensure the tent is fully set up / erected. Peg the lines (see Diagram 1C) so that the tent is under tension without distorting the shape, they should run in-line with the seams. DO NOT allow children to play around your tent. Guy lines are a trip hazard. In very windy conditions it is possible to peg the tent at the base of each pole.

Peg any remaining guy lines. The guy lines can be adjusted using the runners. They should be secured using suitable pegs and the guy line should generally be pegged in line with the seam of the tent it starts from. Check the guy lines from time to time to ensure that they are still adequately tensioned.

Inner Tent

If the inner tent is not already installed, take the inner tent inside and suspend from the colour coded buckles (5). Attach the remaining suspension points.

Attach the base of the inners to the corresponding buckles on the groundsheet. It will be easier to attach the rear points before fully suspending the inner tent.

The inner tent can remain permanently installed whilst the tent is deflated and inflated.

Pegs

The tent comes complete with general purpose pegs. These will be suitable for many sites but there will be some instances where different pegs will be necessary. For maximum effectiveness, pegs should be driven into the ground at a 45° angle away from the pegging point.

Rain

We make our tents as resistant to the weather as possible. Occasionally you may find slight leakage. This is not a fault with the manufacturing process or materials and can normally be rectified by spot treating the seam with seam sealant (see below).

Seams

The main seams of this tent have been factory taped to help prevent leakage. Seam sealant can also be applied to areas where the taping is damaged or has peeled away through wear and tear. It can also be applied to areas where a leak may have developed. Seam sealant is available through your local dealer or dometic.com.

Suitability

This tent is designed for use in light to moderate weather. During very strong winds, storms or snowfall we recommend that you take your tent down. The tent is designed for occasional use; it is not designed for static or commercial use.

UV Degradation

Tent fabrics can be weakened by prolonged exposure to sunlight. Under normal holiday use your tent will give long service but use for extended periods in strong sunlight will soon cause deterioration. In those cases it would be wise to use a site as shaded as possible. UV degradation and fading is not covered under warranty. The warranty does not cover tents used on permanent sites, displays or for commercial purposes.

Condensation

Under certain conditions tents will be affected by condensation inside. See page 4 for more information about condensation. Condensation and its effects are not covered under the warranty.



SAFETY DO NOT COOK IN THE TENT OR USE NAKED FLAMES. READ AND UNDERSTAND THE FIRE PRECAUTIONS LABEL SEWN INTO THE INSIDE OF THE TENT.

Deflation

To pack away the tent:

1. Close all doors and openings, including those on the inner tent/s.
2. Close all flyscreen, windows & doors.
3. Un-peg the guy lines and tie them neatly to avoid future tangling.
4. Un-peg the intermediate pegging points but keep the four corners in place.
5. Open the valves on each pole. The tent will start to deflate. Wait until most of the air has been expelled.
6. Un-peg the four corners.
7. Fold/roll the tent towards the deflation valves to expel more air and then roll to fit in the carry bag.
8. Ensure that the tent is totally dry before storing in a cool, dry, dark space: if possible opened out.

Care

Dometic Inflatable Tents and Awnings are best stored opened out. Air fully and ensure it is totally dry before packing away. Store in a well ventilated, dry place. An awning or tent that is stored while wet or damp will develop mildew/mould. Mildew can also develop when an awning or tent is left up for extended periods of time with poor ventilation.

Dirty tents and awnings can be washed using clean water and a soft brush. Do not scrub. Do not use any detergents. Detergents and cleaning products will damage the water repellanting treatment made to Dometic awnings & tents.

The AirPoles do not need any maintenance but should be protected from damage during storage. Damage due to improper use, wind damage or neglect is not covered under warranty. Have any damage repaired at the first opportunity. We strongly recommend a comprehensive spares kit, seam sealer and tape for repairing the AirPoles.

Zips should be treated with care, use two hands to close and open and never tread on them. Never force a zip. Repairs to the tent should be made by an authorised repair agent recommended by Dometic or your supplying dealer. Repairs and alterations made by an unauthorised dealer may void your warranty.

Warranty Exclusions

This product is designed for personal use and not designed to be left assembled long term. As such using it for commercial or permanent static use will void the warranty

In the Event of a Puncture

If you suspect a puncture follow the following procedure:

Inflate the awning and close all interior isolation valves (see Diagram 16). Wait for a while and then check each AirPole for pressure. If there is reduced pressure in any AirPole check the connecting hoses to make sure that the collars are done up tightly on the isolation valves. If you still suspect a leak it will be necessary to investigate the individual AirPole. If tightening the valve collars does not solve the problem then the AirPole may be punctured.

1. Ensure your tent is deflated
2. Unzip the outer sleeve holding the AirPole.
3. Remove the AirPole.
4. Unzip the protection sleeve of the AirPole, whilst deflated, to expose the inflatable bladder.
5. Locate the puncture. This is made easier if you inflate the bladder. For small holes it may be necessary to submerge the bladder in water to locate the source of the leak/puncture
6. Once located, the bladder can be repaired using repair tape. We recommend Dometic Awning Repair Tape - available from your retailer.

The repair can be enhanced by using a combination of the tape and with Dometic Repair Solution. Follow the manufacturers instructions to repair.

Troubleshooting

Problem	Solutions
Difficulty in pumping up the awning	<ol style="list-style-type: none"> 1. The inflation valve is not fully screwed into the AirPole. 2. The AirPole is twisted at the valve. This may also be indicated by a noise. <u>DO NOT</u> continue to inflate until the AirPole has been untwisted (see page 4).
If you suspect an air leak	<ol style="list-style-type: none"> 1. Check that the inflation valve is properly screwed in and that the black 'O' ring seal is in place. 2. Check that the top cap on the inflation valve is done up tightly.
If you think your awning or Tent has a water leak	<p>Condensation occurs when there is a difference between inside and outside temperatures and there is a water repellent barrier between them. Condensation builds up on the inside of the tent or awning, and with heavy condensation, it can sometimes be mistaken for leaking, especially as it can run down the inside of the roof and drip off ties, tapes and other internal fittings.</p> <p>Use the following checklist to ensure that your suspected leak isn't condensation:</p> <ol style="list-style-type: none"> 1. Vents, Windows and Doors are open to ensure adequate ventilation 2. Choose your campsite carefully – a site that has a slight breeze will be of benefit. Avoid damp or low-lying areas if possible. 3. Use a water repellent groundsheet throughout the awning, or under your tent will reduce the amount of moisture & humidity coming from the ground 4. Avoid bringing wet items into the tent – as moisture evaporates, this adds to the water vapour inside your tent or awning. <p>Check your awning or tent for holes or tears – Dometic Tent & Awning Repair Kits are available for purchase.</p> <p>If the problem is still occurring, call Dometic, or your local service agent.</p>
If your awning has a water leak at specific points/areas	<p>Seam sealant can be applied to any localised areas where a leak may have developed. Seam sealant is available through your retailer or dometic.com.</p>

↔ DOMETIC WARRANTY AND SERVICE

Domestic Australia Pty Ltd ABN 62086366305

As the purchaser of a new Dometic product you are entitled to full warranty cover under the conditions herein.

TO REGISTER YOUR WARRANTY

Please complete and return this form together with a copy of your receipt within 60 days of purchase to:

Please note: If you choose not to register this warranty, you must keep a copy of your receipt to ensure you will receive warranty service should it be needed.

Domestic Australia Pty Ltd

PO Box 2495
BURLEIGH BC QLD 4220

Domestic New Zealand Limited

PO Box 12011
PENROSE, AUCKLAND 1642

On receipt of these documents your details will be entered into our customer data base. This will make it easier for you in the unlikely event that you require a warranty repair anywhere in our network of service agents across the country. If you need assistance filling out this form or making a claim under this warranty please call us on 1800 21 21 21 (Aus) or 09 622 1490 (NZ)

Name: _____ Signature: _____

Address: _____

State: _____ Postcode: _____

Tel: (home) _____ (mobile) _____

Email: _____

Model purchased: _____

Serial number: _____

Date of purchase: _____

Retailer's name: _____

Retailer's address: _____

WARRANTY PERIOD DEPENDS ON PRODUCT:

WARRANTY PERIOD	PRODUCTS COVERED	WARRANTY DESCRIPTION
3 year	• Inflatable Tents & Inflatable Awnings	Full warranty covering all manufacturing defects for 3 year from date of purchase
2 year	• Tables, Chair & Recliners	Full warranty covering all manufacturing defects for 2 year from date of purchase
1 year	• Carpet & Footprints	Full warranty covering all manufacturing defects for 1 year from date of purchase
1 year	• Gale 12 V • Tent Accessories and Repair items	Full warranty covering all manufacturing defects for 1 year from date of purchase



DOMETIC WARRANTY

If the product does not work as it should, please contact the manufacturer's branch in your country (see back page).

For repair and warranty processing, please include the following documents when you send in the device:

- A copy of the receipt with purchasing date
- A reason for the claim or description of the fault

HOW TO SUBMIT A WARRANTY CLAIM

Please call Dometic on 1800 21 21 21 (Aus)

THE WARRANTY DOES NOT COVER

To avoid doubt, your Dometic Warranty does not protect against the following;

1. Any damage caused as a result of misuse or environmental impacts.
2. Any damage from improper preparation before first use, such as weathering your product.
3. Faulty installation or modification made during installation or set up of the product.
4. Cosmetic blemishes or fading that do not affect the operation of the product and could be considered normal wear and tear – or caused by external or environmental influences.
5. Accidental or malicious damage by misuse, negligence or faults caused by a failure to provide routine maintenance.
6. Faults that have resulted from normal wear and tear, including punctures, tearing, rusting or corrosion.
7. Accessories such as pegs and guy ropes.
8. Repairs carried out by repair agents that are not authorised by Dometic.
9. Products used commercially, or on a permanent site are not covered by the full warranty due to Commercial or permanent static use.
10. Negligence, accidental or deliberate misuse, or alterations to the product not approved by Dometic.
11. Any loss or damage caused by a failure to follow the manufacturer's instructions for usage, installation, operation or maintenance.
12. Damage/failure to operate caused as a result of improper installation or infestations of vermin, pests or insects.
13. Perceived faults where the product is operating within the normal range of Dometic performance specifications and these performance specifications were made known to you prior to purchase.

Note: removing screws or otherwise opening the outer case will void the warranty

AUSTRALIA ONLY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to you as the consumer by this warranty are in addition to other rights and remedies available to you under the law.

NEW ZEALAND ONLY

This warranty policy is subject to the conditions and guarantees which are mandatory as implied by the Consumer Guarantees Act 1993 (NZ).

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